

Pearson Animal Hospital SMS Terms & Conditions

Effective Date: July 23, 2026

These SMS Terms & Conditions (“SMS Terms”) govern your participation in the Pearson Animal Hospital text messaging program.

By voluntarily providing your mobile telephone number and affirmatively opting in to receive text messages from Pearson Animal Hospital, you agree to these SMS Terms.

1. Program Description

Pearson Animal Hospital may send text messages to individuals who have explicitly opted in to receive SMS communications from Pearson Animal Hospital.

Messages may include:

- Appointment confirmations;
- Appointment reminders;
- Appointment scheduling or rescheduling communications;
- Pet-care follow-ups;
- Prescription or refill notifications;
- Wellness or preventative-care reminders; and
- Other informational communications related to veterinary services you have requested or received from Pearson Animal Hospital.

2. Consent

Your consent to receive text messages is voluntary.

Consent to receive SMS messages is **not a condition of purchasing goods or services or receiving veterinary care** from Pearson Animal Hospital.

You may decline SMS consent and continue to receive services from Pearson Animal Hospital through other available communication methods.

SMS consent is specific to Pearson Animal Hospital and is not transferable or assignable.

3. Message Frequency

Message frequency varies based on your appointments, requests, and veterinary care needs.

You may receive messages when you have an upcoming appointment, when an appointment changes, when a follow-up communication is appropriate, or when you request information or services that require text communication.

4. Message and Data Rates

Message and data rates may apply depending on your mobile carrier and wireless plan.

Pearson Animal Hospital is not responsible for charges imposed by your mobile carrier or wireless service provider.

5. How to Opt Out

You may opt out of Pearson Animal Hospital text messages at any time by replying:

STOP

After you send STOP, you will receive a confirmation message indicating that you have been unsubscribed. You will no longer receive recurring SMS messages from the program, except for messages that may be necessary to process your opt-out request or as otherwise permitted by applicable law.

You may opt back in by following Pearson Animal Hospital's available consent process.

6. How to Get Help

For assistance with Pearson Animal Hospital text messages, reply:

HELP

You may also contact Pearson Animal Hospital directly:

Pearson Animal Hospital
1609 Hwy 31 SW
Hartselle, AL 35640
Phone: 256-773-5230

7. Supported Mobile Carriers

Message delivery is subject to effective transmission by your wireless carrier and is not guaranteed.

Carriers are not liable for delayed or undelivered messages.

8. Privacy

Pearson Animal Hospital respects your privacy.

Your use of the Pearson Animal Hospital SMS program is subject to the Pearson Animal Hospital Privacy Policy.

Pearson Animal Hospital does not sell or share your mobile telephone number or SMS consent information with third parties or affiliates for their own marketing or promotional purposes.

Mobile information and SMS consent data will not be shared with third parties or affiliates for marketing or promotional purposes.

Pearson Animal Hospital may use service providers and technology vendors to support communications and business operations. Such providers may process information on Pearson Animal Hospital's behalf but may not use your mobile information or SMS consent for their own independent marketing or promotional purposes.

9. Changes to These SMS Terms

Pearson Animal Hospital may update these SMS Terms from time to time. Updated terms will be posted on the applicable Pearson Animal Hospital website page, and the Effective Date will be updated when material changes are made.

10. Contact Information

Questions about these SMS Terms may be directed to:

Pearson Animal Hospital

1609 Hwy 31 SW

Hartselle, AL 35640

Phone: 256-773-5230

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